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PATENT  
Attorney Docket No.: 021756-002700US  
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TOWNSEND and TOWNSEND and CREW LLP

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

Calvin Wang et al.

Application No.: 10/687,219

Filed: October 15, 2003

For: ACTIONABLE MESSAGING

Customer No.: 51206

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Examiner: Aaron N. Strange

Technology Center/Art Unit: 2453

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed October 27, 2008, please enter the  
following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.

**Remarks/Arguments** begin on page 10 of this paper.